

Mine Tour Guide

Historic Rail Adventures, LLC (HRA) offers guests a narrow-gauge rail experience through The Georgetown Loop Railroad and Mining Park. The unique train ride, various mine tours on offer, picturesque alpine setting and proximity to Denver draws a global audience of nearly a quarter-million visitors throughout spring, summer, autumn and early winter. HRA is seeking Mine Tour Guides to lead guests, safely, through the Lebanon Silver Mine and outbuildings while providing information about historic mining in the area.

Responsibilities

- Entertain and educate groups concerning size, value, and history of the mining site, pointing out features of interest, in and around the mine
- Ensure high-quality experience for guests while they tour the mine site
- Assume responsibility for safety of tour groups
- Answer guest questions, providing accurate and appropriate information
- Complete tours in allotted time frame to ensure guests re-board train on schedule
- Watch for unsafe conditions or situations and report hazards issues directly to mine lead or safety coordinator
- Communicate with train crew, when necessary, via proper radio protocol
- Maintain clean and orderly work area
- Perform general maintenance and cleaning of restrooms, mine-related facilities, and grounds

Requirements:

- Guest Service experience
- Current valid driver license
- Must be able to pass a state prescribed background check
- Ability to pass a drug screening test
- Must be available to work one day each weekend
- Ability to read and interpret instructions and safety rules
- Ability to entertain and inform guests through a verbal presentation
- Knowledge of surrounding communities preferred
- The ability to stand or sit for extended periods of time
- Ability to lift 25-50 pounds
- The ability to manage emotional situations with a singular focus toward a friendly, guest-focused resolution
- Ability to read and speak English
- Adherence to good hygiene and maintain presentable on-the-job appearance

Pay Rate: Starting at \$21.00 an hour.

- **Benefits:** Medical, dental, and vision benefits. Paid vacation & sick time. Company-paid recreation center visits. Holiday bonus opportunities. 8 gratis train fares per season. History Colorado employee benefit as well.
- **Location:** The Mine Tour Guide position is on site in scenic Lebanon Silver Mine between Georgetown and Silver Plume Colorado.
- **Application Information:** Send resumes to info@historicrailadventures.com